adcock ingram
limited

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URGENT MEDICINE RECALL – CLASS III / TYPE B

Class III is for medicines that are defective and are unlikely to cause any adverse health reaction or which do not comply with the requirements of Act 101 of 1965 in terms of the requirements of printed packaging material, product specification, labelling, etc.
Type B is designed to reach wholesalers throughout the country, directors of hospital services (private as well as state hospitals), retail outlets, doctors, nurses, pharmacists, authorized prescribers and dispensers.

Dear Customers

Adcock Ingram Limited in consultation with the South African Health Products Regulatory Authority (SAHPRA) is recalling the following batches only of **PANADO PAEDIATRIC ALCOHOL-FREE GRAPE FLAVOUR** (Registration No.: 50/2.7/1083):

PANADO PAEDIATRIC ALCOHOL-FREE GRAPE FLAVOUR 100 ml:

Product	Batch / Lot number(s)	Expiry Date	Manufacturing Date	Pack Sizes	First release date for sale	Quantity initially released	Recall Classification (As confirmed by SAHPRA)
Panado Paediatric Alcohol Free – Grape Flavour	C122061	Jul 2025	Jul-23	100 ml	21 Nov 2023	53 236	Class III/Type B
	C122063	Jul 2025	Jul-23		21 Nov 2023	30 282	
	C122620	Jul 2025	Jul-23		21 Nov 2023	49 650	
	C127913	Apr 2026	May-24		21 June 2024	6163	

PANADO PAEDIATRIC ALCOHOL-FREE GRAPE FLAVOUR 50 ml:

Product	Batch / Lot number(s)	Expiry Date	Manufacturing Date	Pack Sizes	First release date for sale	Quantity initially released	Recall Classification (As confirmed by SAHPRA)
Panado Paediatric Alcohol Free – Grape Flavour	C122062	Jul 2025	Jul-23	50 ml	22 Nov 2023	144 816	Class III/Type B
	C126891	Feb 2026	Mar-24		26 Apr 2024	6049	

Reason for Recall:
The recall is initiated because instances of precipitation of the active ingredient paracetamol have been detected and therefore the product does not meet the final product specifications with respect to visual description.

We request that you refrain from selling the affected batches of PANADO PAEDIATRIC ALCOHOL FREE – GRAPE FLAVOUR and return any units of the impacted batches to your supplying warehouse or distributor with immediate effect. ADCOCK INGRAM LIMITED will collect all stock for full credit. Should you have any enquiries regarding this matter, please call 0860 ADCOCK (232625).

We thank you for your cooperation and apologize for any inconvenience caused.

Yours sincerely,

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Tammy Gopal
Responsible Pharmacist
Head: Compliance
Adcock Ingram Limited