

Doctor Activation Agreement: Key Understandings

Welcome to the EMGuidance Script! Before we activate your account, please carefully review and acknowledge the following key points regarding your subscription and service usage. Your signature below confirms your understanding and agreement to these terms.

1. Subscription Term and Payment Responsibility:

- You acknowledge and agree that the initial twelve (12) months of your subscription to EMGuidance Script are sponsored and covered by VeriClaim, your Practice Management System Provider.
- Following the completion of this initial 12-month VeriClaim-sponsored period, you will be personally responsible for all applicable subscription fees to continue using the EMGuidance Script.
- We will provide you with advance notice regarding the then-current subscription rates and billing procedures before your paid subscription is due to commence.

2. Fair Usage Policy and Subscription Tier:

- The VeriClaim sponsorship covers a specific Script package which allows for three hundred (300) scripts per month.
- You understand and agree to a fair usage allowance of three hundred (300) electronic scripts per month.
- This allowance is cumulative across the initial 12-month VeriClaim-sponsored period. For example, if you use 200 scripts in month one, you will have 400 available scripts for month two (100 unused + 300 new).
- Your service will not be automatically suspended if you exceed 300 scripts in a single month (this is a "soft cap").
- However, EMGuidance Script monitors usage patterns. Should your scripting volume consistently and significantly exceed this fair usage limit, we reserve the right to discuss an upgrade to our unlimited scripting package with you.
- Any such upgrade to an unlimited package will be for your own account and expense, and will not be covered by VeriClaim.

3. Onboarding and Potential Additional Costs:

- As part of our onboarding process, a courier appointment will be scheduled with you. It is important that you are available for this scheduled appointment.
- EMGuidance reserves the right to charge a fee of R550 (Five Hundred and Fifty Rand) if you miss a scheduled courier appointment or if the courier is unable to complete their task due to your unavailability or lack of preparedness, necessitating a rescheduled appointment.

- This fee will **not** be applied if the missed or unsuccessful appointment attempt is due to a fault on the part of EMGuidance Script or its appointed service providers (including the courier service itself).

Acknowledgement and Agreement:

By signing below, I confirm that I have read, understood, and agree to the three key points outlined above regarding my use of the EMGuidance Script.

Doctor's Full Name: _____

Signature: _____

Date: _____

Please retain a copy of this agreement for your records.