Other Resources and Important Information

Adverse Drug Reactions

Surveillance of all adverse drug reactions (ADRs) is fundamental. Healthcare professionals and consumers are urged to report any ADRs, adverse events following immunisation (AEFI), and product quality concerns to the SAHPRA pharmacovigilance office using one of the following reporting methods:

1. Form requests and submissions via e-mail: adr@sahpra.org.za (For the ***ADR reporting form***)
2. Online e-reporting portal: https://primaryreporting.who-umc.org/ZA
3. Med Safety smartphone application: search for "Medsafety" on apple store or google play store and install the app on your mobile device. Select South Africa and you are ready to go. Information on the Med Safety App: https://medsafety.sahpra.org.za/

More information available from:
- The SAHPRA pharmacovigilance office - Tel: 012 501 0311
- SAHPRA's Health Products Vigilance link: https://www.sahpra.org.za/health-products-vigilance/
- Information on AEFIs, including COVID-19 vaccines: https://aefi-reporting.sahpra.org.za/

Drug Stock-outs

To report drug stock-outs, or for assistance with drug stock-outs, please contact Stop Stockouts:
SMS/please call me/WhatsApp (084) 855-7867
Email: reports@stockouts.org

Resources for Clinical Management and Drug Interactions

National HIV & TB Health Care Worker Hotline: 0800 212506
Email pha-mic@uct.ac.za
SMS/please call me/WhatsApp (071) 840-1572

Right to Care Paediatric, Adolescent and Adult HIV Helpline (082) 352-6642
Right to Care Helpline can be contacted vial call/SMS/please call me/WhatsApp/missed call

KZN Paediatric Hotline: 0800 006 603

Disclaimer:

The information presented in these guidelines conforms to the current medical, nursing and pharmaceutical practice.

Contributors and editors cannot be held responsible for errors, individual responses to medicines, and other consequences.

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